



To community members

February 9, 2022

Re: complaints process for Medical Transportation with FNHA

If Members have concerns and complaints that they wish to raise regarding their experiences with First Nations Health Authority, Medical Transportation Program, please contact the following personnel to assist with filing your complaint.

Elizabeth Taylor, Community Health worker
(250)974-5543 ext. 22

Community.health@kingcome.ca

Monday to Thursday, 8:30am-4:30pm

We ask our members to please come forward with any issues, concerns or complaints regarding their medical travel, so that we can ensure that it does not happen in the future to any of our members.

Thank you for your attention and assistance.

DFN Health & Social Development